

NUMBERING PLAN

I INTRODUCTION

The Numbering Plan establishes the purpose and the manner of using the numbers to access public electronic communications networks and public communications services as well as their length, type and structure.

The Numbering Plan is aligned with the Law on Electronic Communications (Official Gazette of Montenegro, 40/13) and Recommendations of the International Telecommunication Union (hereinafter: the ITU).

II NUMBER STRUCTURE

The structure of the numbers presented in the Numbering Plan was stipulated in accordance with the ITU-T Recommendations E.164 and E.212.

1. International Number

International Number shall consist of the Country Code (CC) and a National (Significant) Number (N(S)N) as shown in Figure 1 below.

International number	
Country Code	National (Significant) Number
CC	N(S)N

Figure 1: the International Number structure

International Country Code for Montenegro shall be 382.

The maximum length of the International Number in Montenegro shall be 12 digits.

For international calls from Montenegro, the international prefix “00” or “+” needs to be dialed first, then the Country Code of the country where the call is terminated and a National Number according to the Numbering Plan of the relevant country.

The international prefix shall not be a part of the international number.

1. National Number

A National Number shall consist of a National Destination Code (NDC) followed by a Subscriber Number (SN), as shown in Figure 2 below.

National (Significant) Number	
National Destination Code	Subscriber Number
NDC	SN

Figure 2: the National Number structure

Depending on the application, a National Destination Code shall be a geographic or a non-geographic number.

The maximum length of a National Number in Montenegro shall be 9 digits.
 For calls to a subscriber in another geographic area or mobile network, or for calls to a number denoting other non-geographic services, the national prefix “0” needs to be dialed first, followed by a National Destination Code and a Subscriber number.
 The national prefix shall not be a part of the national number.

2.1. Geographic Number

2.1.1. National Number in the Public Fixed Network

A National Number in the public fixed network shall be a geographic number. In this case, a National Destination Code (NDC) shall denote a geographic area and shall be marked as a Geographic Code/Trunk Code (TC). The Trunk Code (TC), that is the network group, shall be followed by a Subscriber Number (SN) as shown in Figure 3 below.

National Number in the fixed network	
Trunk Code	Subscriber Number
TC	SN

Figure 3: the structure of a National Number in the public fixed network

A Trunk Code shall consist of two (2) digits, and the maximum length of a National Number in the public fixed network shall be eight (8) digits. A Subscriber Number shall not start “0” and “1”.

National Numbers in the public fixed network shall be allocated in blocks of 1,000, 10,000 or 100,000 consecutive numbers.

2.2. Non-Geographic Number

2.2.1. National Number in a Public Mobile Network

A National Number in a public mobile network is a non-geographic number and shall consist of a National Destination Code (NDC), and a Subscriber Number (SN). The National Destination Code shall alternatively be denoted as an Access Code/Service or Destination Network Code (SDN Code) as shown in Figure 4 below.

National Number in a Mobile Network	
Service or Destination Network Code	Subscriber Number
SDN	SN

Figure 4: the structure of a National Number in a public mobile network

A National Destination Code shall consist of two (2) digits starting “6”.
 The maximum length of a Subscriber Number in the mobile networks shall be six (6) digits.
 National Numbers in a public mobile network shall be allocated in blocks of 100,000 or 1,000,000 consecutive numbers.

2.2.2. National Number for Other Non-Geographic Services

A National Number for other non-geographic services shall consist of a National Destination Code (NDC) and a Subscriber Number (SN). The National Destination Code shall alternatively be denoted as a Service Code/Service or Destination Network Code (SDN Code) as shown in Figure 5 below.

National Number for other non-geographic services	
Service Destination Network Code	or Subscriber Number
SDN Code	SN

Figure 5: the structure of a National Number for other non-geographic services

A National Destination Code for other non-geographic services shall consist of two (2) digits starting “7”, “8” and “9”.
 A National Destination Code starting “7” shall be used for the following services: Universal Access Number, Access to Commercial Users, and Voice over Internet Protocol (VoIP).
 A National Destination Code starting “8” shall be used for Free-Phone Service and Cost-Sharing Service.
 A National Destination Code starting “9” shall be used for Value Added Service.

3. Short Codes

Short Codes shall be used for the service of Career Selection, Emergency Services, Information Services, Services of Public Interest, Operator-Assisted Services and Other Assistance Services, Services provided by the operator within their own network, as well as Commercial Services.

A short Code is a non-geographic number and shall consist of the Service Identifier only or of the Service Identifier and Operator’s Code as shown in Figure 6.

Short Code	
Service Identifier	Operator’s Code

Figure 6: the Short Code Structure

The Short Codes shall start “1”.

The maximum short code length shall be three to five digits, except for the numbers intended for the Harmonized services of social value (the European Harmonized short number) consisting of 6 digits starting “1”.

Short codes with prefixes 11, 12 and 13 shall be selected from all networks.

Short codes with prefix 14 shall be dialed only within the Operator’s network.

Short codes with prefixes 15, 16, 17, 18 and 19 shall be dialed within the Operator’s network who has been assigned the number for use, which can be accessed from other networks as well.

III LIST OF NUMBERS AND CODES FOR THE NUMBERING AREA OF MONTENEGRO

An open Numbering Plan shall be used in Montenegro.

The open Numbering Plan shall include the use of different procedures of dialing for local calls and for the calls from another geographic area or mobile network or for calling a number denoting other non-geographic services. Local calls shall be made by dialing a Subscriber Number only, and calls to another network group or a mobile network or a number denoting other non-geographic services shall be performed by dialing a national prefix 0, followed by a Trunk Code or a National Destination Code and a Subscriber Number.

1. Codes and Prefixes

International code	382
International prefix	00 or +
National prefix	0
Short codes	1xx,1xxx,1xxxx
National Destination Code for geographic numbers – Geographic Code/Trunk Code	2x, 3x, 4x or 5x
National Destination Code for mobile networks – Access Code/Service or Destination Network Code	6x
National Destination Code for other non-geographic services – Service Code/Service or Destination Network Code	7x, 8x, 9x

2. Geographic Services

Trunk Code (TC) has the following formats: 2x, 3x, 4x or 5x	
Network Group	National Destination Code (Trunk Code)
Podgorica (Podgorica, Danilovgrad, Kolašin)	20
Bar (Bar, Ulcinj)	30
Herceg Novi	31
Kotor (Kotor, Tivat)	32
Budva	33
Nikšić (Nikšić, Šavnik, Plužine)	40
Cetinje	41
Bijelo Polje (Bijelo Polje, Mojkovac)	50
Berane (Berane, Andrijevića, Rožaje, Plav)	51
Pljevlja (Pljevlja, Žabljak)	52

3. Non-Geographic Numbers

3.1 Mobile Networks Codes

National Destination Code for mobile networks has the 6x format	
Mobile Network	National Destination Code (Access Code/Service or Destination Network Code)
Telenor	69
Crnogorski Telekom (T-Mobile)	67
Mtel	68
Telenor	63

3.2 Codes for other Non-Geographic Services

National Destination Code for other non-geographic services has the following formats: 7x, 8x and 9x.	
Type of service	National Destination Code (Service or Destination Network Code)
Universal access number service (UPT)	70
Service of access to commercial users	77
Service of voice over the Internet protocol	78

(VoIP)	
Free-phone service	80
Cost-sharing service	83
Value added services provided by operators	94
Value added services provided by other legal entities	95

4. Short Codes/Services

Short Code has the following formats: 1xx, 1 xxx, 1xxxx or 1xxxxx	
Name of service	Short code
10-Carrier selection	
Carrier selection	10ab ab-operator (ab=00)
11 - Emergency numbers, services of public interest and information	
Universal European emergency call number	112
Harmonized service of social value (European harmonized short number)	116xxx
Missing children hotline number	116000
Helpline for victims of crime	116006
The children's helpline	116111
Non-emergency medical assistance	116117
Emotional support helpline	116123
Hotline for victims of trafficking	116666
General directory	1180

Subscriber telephone directory	118a(b) a=0, a- operator, b- subtype of service
12 – Operator-assisted services and other assistance services	
Operator-assisted long distance calls	1200
Operator-assisted international calls	1201
Police	122
Protection and Rescue Service	123
Emergency medical service	124
Speaking clock service	125
Telegrams	126
Report a fault	127a(b) a-operator, b- subtype of service
Road assistance	128a a-service provider
Information and Alert Service	1285
13- Services of general public interest	
Weather Forecast	1325
Road and traffic information	134a a-service provider
14 - Services provided by the operator within their own network	
Services provided by the operator within their own network	14aX or 14aXX a=0 to 4 voice a=5 to 9 SMS X or XX – combination of numbers
15,16,17 and 18 – Services provided by the operator with enabled access from other networks	
19 – Internet access, taxi and other services	
Internet access	194XX
	195XX
	196XX
Taxi service	197XX
	198XX
Other services	199XX

IV TRANSITIONAL AND FINAL PROVISIONS

Crnogorski Telekom shall cease to use the seven (7) digit length numbers in the mobile network within the period of 12 months as of the date of this Plan entering into force.

V CESSATION OF VALIDITY

The Numbering Plan (Official Gazette of Montenegro, 34/09, 65/09 and 11/10) shall cease to be valid on the date of this Numbering Plan entering into force.

VI COMING INTO FORCE

This Numbering Plan shall enter into force on the eighth day of its publication in the Official Gazette of Montenegro.

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President of the Council
Dr. Šaleta Đurović